

Pre-Visit Instructions

- Please review the **Patient Screening Questionnaire: Covid-19** above.
- You will be called 2 days prior to your visit and must please verbally confirm your appointment with us so that we can screen you again and prepare you for your visit. **If we leave you a message to confirm, please call our office back** so we are able to properly screen you.
- We may be sending you “paperwork” or “consents” to review, and fill out through Klara ahead of time to expedite your visit and to minimize exchange of papers etc.
- Please, come alone to your appointment. If you need assistance, please let us know in advance.
- When you have arrived, please wait in the car, and call our office. Once we confirm, you will come up to our upstairs office door **wearing your own face mask**. One of our staff will let you in and do a quick temperature check and escort you directly into the examination room.
- We are trying to maximize social distancing and minimize traffic flow, so that patients will not likely be in contact with other patients.
- In order to minimize exchange of papers etc., we will do our best to have you “check out” right in the examination room, where you will be able to make your next follow-up appointment as well as pay for any products or treatments done through credit card . Upon check in, we will ask for your credit card number, to be used after your treatment is completed. We encourage patients to bring their own pen as well in case paperwork is needed.
- If you are having a **facial procedure** done, please come with no makeup on, and hair pulled back in a ponytail if possible.
- We have been working diligently to prepare for your arrival. We continue to follow all CDC and OSHA guidelines for cleanliness and infection control and have also instituted additional measures as well to go above and beyond. Our staff will be wearing masks and the appropriate protective equipment for the safety overall.
- **We know some of these protocols may make your visit, feel a bit "different" but we hope you will also feel safe, reassured, and welcomed! Please do not hesitate to call us at 978-275-9440 if you have any questions.**